



## EMERGENCY & IMPORTANT CONTACTS

**POLICE/ AMBULANCE/ FIRE**  
**Emergency Services**

**999**

### **IMPORTANT**

- dial '999' for all emergency services
- all '999' calls are **free**
- when dialing '999' you will be asked which service you need (police, fire or ambulance)
- give clear details of the emergency (see details below)
- **do not** put the phone down until the control officer clear the line
- **do not** move the causality unless it is necessary

### **always give the following information when calling:**

- your name and telephone number
- exact location of the incident, house number, road number or name, block number and any junctions or other landmarks
- the type and seriousness of the incident; number, sex and age of the casualties; and anything you know about their condition
  - *example:*
    - type of accident: household accident
    - number of people injured: one child
    - seriousness of injury: head bleeding

**Home Address:**




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Contact Name	Contact Number